

Wise Decisions Investments CC t/a Wise Decisions Business Solutions
CK2010/162785/23

ACCESS TO INFORMATION MANUAL (PRIVATE BODY)

**PREPARED IN TERMS OF SECTION 51 OF THE PROMOTION
OF ACCESS TO INFORMATION ACT 2 OF 2000**

1. Purpose of the Manual in terms of PAIA

The purpose of this Manual is to assist people wishing to access information in terms of the PAIA from *Wise Decisions Investments CC t/a Wise Decisions Business Solutions*

2. Request for access to information

In the event that a person or entity requires access to information as contemplated in the Act, the requester must contact *Gurshon Matroos*. In terms of section 25(2) states that:

(2) If the request for access is granted, the notice in terms of subsection (1)(b) must state—

(a) the access fee (if any) to be paid upon access;

(b) the form in which access will be given; and

(c) that the requester may lodge an internal appeal or an application with a court, as the case may be, against the access fee to be paid or the form of access granted, and the procedure (including the period) for lodging the internal appeal or application, as the case may be.

(3) If the request for access is refused, the notice in terms of subsection (1)(b) must—

(a) state adequate reasons for the refusal, including the provisions of this Act relied upon;

(b) exclude, from such reasons, any reference to the content of the record; and

(c) state that the requester may lodge an internal appeal or an application with a court, as the case may be, against the refusal of the request, and the procedure (including the period) for lodging the internal appeal or application, as the case may be.

3. Terms used in this document

- Terms defined in the act shall have the meaning set out therein;
- Reference to sections shall be a reference to sections in the Act

4. Background of the organisation

To become the leading edge liaison between the end-user and software/hardware provider; to be the leading edge in cost-saving, quality service and support.

5. Organisation Details

a. Business name

Wise Decisions Investments CC t/a Wise Decisions Business Solutions

b. Street address

14 Cupido Cloete East, Hillview, Eerste River, 7100

Home office – 5 Hermitage Avenue, Die Wingerd, Somerset West, 7130

c. Postal address

PO Box 863, Kuils River, 7579

d. Telephone: +27 21 904 0483

Fax: 086 551 8673

Home office – Tel: +27 21 855 0575

e. Web address - www.wisedecisions.co.za (provisional website being tested)

f. Email address - info@wisedecisions.co.za

6. Details of the information officer

Gurshon Matroos

7. Section 51(1) (c)

In terms of Section 52, a private body may, on a voluntary and periodic basis, submit to the Minister a description of categories of records which are automatically available without a person having to request access in terms of this Act. This includes records which are available:

- for inspection
- for purchase or copying from the private body; and
- from the private body free of charge

Access to the records held is in an electronic format (implement green paper) by Wise Decisions Investments CC t/a Wise Decisions Business Solutions.

8. Section 51(1) (d)

Records available in terms of any other legislation

- Basic Conditions of Employment Act 75 of 1997
- Closed Corporation Act 69 of 1984
- Close Corporations amendment Act 25 of 2005
- Consumer Protection Act 68 of 2008
- Employment Equity Act 55 of 1998
- Income Tax Act 58 of 1962
- The National Credit Act 34 of 2005
- Value Added Tax Act 89 of 1991

9. Section 51(1) (e)

Access to the records of Wise Decisions Investments CC t/a Wise Decisions Business Solutions:

- i. Records available without request :None*

ii. *Records that are/will be kept by the company:*

- Accounting records
Annual financial statements
Management accounts
Supporting documentation
- Personnel Records
Employee files
- Managing Member
- Sales and Marketing
Sales invoices
- Statutory Company records
CK registration documents
Licences and certificates (business)
- Client Databases
Sales records
- Administrative information
Correspondence

10. Requesting Procedure

A person who wants access to the records must complete the necessary request form, as set out in Annexure 1, and the completed form must be sent to the address or fax number or electronic mail address of the body concerned [s 53(1)] provided in this manual, and marked for the attention of the information officer.

The requester must indicate which form of access is required, and identify the right that is sought to be exercised or protected, and provide an explanation of which the requested record is required for the exercise or protection of that right. Proof of the capacity in which the requester is requesting the information to the satisfaction of the head of the private body [s 53(2)(f)].

10.2 Availability of the Manual

10.2.1 This manual is available for inspection by the general public upon request during office hours and there is no charge for viewing the manual at our offices (*where is it available*). Copies of the manual may be made available subject to the prescribed fees.

10.2.2 Copies may also be requested from the South African Human Rights Commission at the address indicated below.

10.3 Fees

A requester who seeks access to a record containing personal information about that requester is not required to pay the request fees. Any other requester who is not a personal requester must pay the required fee:

10.3.1 A fee will be required by the head (*contact person*) before further processing of the request in terms of S54 of the Act

10.3.2 A requester fee of R50 should be paid this amount will be refunded should the request for access be refused

10.3.3 A portion of the access fee (not more than one third) may be required before the request is considered

10.3.4 The requester may lodge an application with a court against the payment of the request fee in terms of S54(3)(b) of the Act

10.3.5 The head may withhold a record until the requester has paid the applicable fees

10.4 Details of the South African Human Rights Commission

Any queries with regard to this manual should be directed to:

The South African Human Rights Commission; PAIA Unit

Research and Documentation Department

Private Bag 2700

Houghton

2041

Phone: 011 484 8300

Fax: 011 484 0582

Email: PAIA@sahrc.org.za

Website: www.sahrc.org.za